

Conditions of Carriage applicable to sales that take place in the US

CONDITIONS OF CARRIAGE OF PASSENGERS AND THEIR LUGGAGE

THESE CONDITIONS OF CARRIAGE GOVERN THE RELATIONSHIP, RESPONSIBILITIES AND LIABILITIES AS BETWEEN THE PASSENGER AND THE CARRIER AND ARE BINDING WHETHER YOU HAVE READ THEM OR NOT. THESE CONDITIONS ARE INCORPORATED INTO THE PASSENGER'S CONTRACT WITH THE ORGANIZER AND BECOME PART OF PASSENGER'S CONTRACT WITH THE ORGANIZER. THESE CONDITIONS AFFECT YOUR IMPORTANT LEGAL RIGHTS AND THE POTENTIAL LIABILITY OF THE ORGANIZER AND CARRIER. YOU SHOULD READ THESE CONDITIONS CAREFULLY AS THEY ARE BINDING ON YOU AS A PASSENGER.

Non-Transferability

The Carrier agrees to carry the person(s) named in the Passage Contract issued by the Organizer on the date and vessel and cabin type indicated, or any substitute vessel, and is **NOT TRANSFERABLE**.

1. Definitions

“Carrier” means the owner or any charterer, or operator of the Vessel or any other person, to the extent that it acts as carrier or performing carrier (in accordance with the definition provided in the Convention relating to the Carriage of Passengers and their Luggage by Sea adopted at Athens on the 13 day of December 1974 and the Protocol thereto adopted as of November 1976 (hereinafter referred to as the ‘Athens Convention’). Where the Athens Protocol 2002 applies, **“Carrier”** means a person by or on behalf of whom a contract of carriage has been concluded, whether the carriage is actually performed by that person or by a performing carrier (in accordance with the definition provided in Article 2 of the Athens Protocol 2002).

“Conditions of Carriage” means any conditions of carriage of the carrier, providing transport of any kind. These embody the provisions of the law of the country of the carrier concerned and may be subject to international convention; either or both of which may limit or exclude the liability of the carrier. The Passenger Contract incorporates the Conditions of Carriage as express terms.

‘Disabled Person’ or ‘Person with Reduced Mobility’ means any person whose mobility when using transport is reduced as a result of any physical disability (sensory or locomotor, permanent or temporary) intellectual or psychosocial disability or impairment, or any other cause of disability or as a result of age, and whose situation needs appropriate attention and adaption to his particular needs the service made available to all passengers.

“Luggage” means any property belonging to or carried by any Passenger, including baggage, packages, suitcases, trunks, effects, articles, cabin luggage, hand luggage,

articles worn by or carried by the Passenger, or deposited with the purser for safe custody, vehicles and any other property whatsoever.

The "**Master**" is the Captain or person in charge of the carrying vessel at any given point and commanding of the Cruise Ship.

Minor means any child under the age of 18 years of age.

Organizer means the party with which the Passenger has entered into a contract for the cruise and/or a Package as defined under the Council Directive 90/314/EEC of 13 June 1990 on Package Travel, Package Holidays and Package Tours or other relevant legislation or regulations.

Passenger means any person or persons, including children, named on the relevant Passage Contract or who sail on the Vessel.

Passage Contract means the contract between the Passenger and the Organizer.

Shore Excursion means any excursion offered for sale for which a separate charge is payable whether booked prior to commencement of the cruise or onboard the vessel.

Vessel means the vessel named in the relevant Passage Contract or any substituted vessel owned or chartered or operated or controlled by the Carrier.

2. **Headings**

In these conditions headings are for convenience only and are not to be used as an aid to construction.

3. **Liability for Death, Injury and/or Loss of or Damage to Luggage**

3.1 The liability (if any) of the Carrier for death and/or personal injury to Passengers and/or the loss of or damage to Luggage during the passage shall be determined in accordance with EU Regulation 392/2009 (hereinafter referred to as "Regulation 392/2009") or where applicable the Athens Convention and from 23rd April 2014 where applicable the Athens Protocol of 2002

3.2 The provisions of the Regulation 392/2009 and where applicable the Athens Protocol 2002 or the Athens Convention are hereby expressly incorporated into the Conditions of Carriage. A copy of the Athens Convention is available on request and may be downloaded from the Internet at <http://www.louiscruises.com/coc/athensconvention/>. Further information concerning the Regulation 392/2009 and its full text may be found on the European Commission website (http://ec.europa.eu/transport/themes/passengers/maritime/index_en.htm). A summary of Regulation 392/~~2009~~ can2009 can be found at <http://ec.europa.eu/transport/themes/passengers/maritime/doc/rights-in-case-accident.pdf>. It is presumed under the Regulation 392/2009 and the Athens Convention that the Carrier has delivered Luggage undamaged to a Passenger unless written notice is given by the Passenger within the following periods:

- i) In the case of apparent damage before or at the time of disembarkation or redelivery.
- ii) In the case of damage which is not apparent or loss of luggage, within 15 days from the disembarkation or delivery or from the date and such redelivery should have taken place.

- 3.3 The Carrier is not liable for loss of or damage to cash, negotiable security, jewellery, ornaments, tools of trade, computers, works of art or any other valuables unless deposited with the Carrier specifically for the purposes of safekeeping. In those circumstances the Carrier's liability will still be limited to the amounts payable under Regulation 392/2009 and where applicable the Athens Protocol 2002 or The Athens Convention. Safe deposits in cabins are not deposits with the Carrier.

4. **Limitation of Liability**
Limits of Liability

- 4.1. Any liability in respect of death and personal injury and loss of and damage to luggage which the Carrier may incur to the Passenger, whether under the Contract in accordance with these Conditions or otherwise, shall always be subject to the limits of liability contained in Regulation 392/2009 and where applicable the Athens Protocol 2002 or the Athens Convention. Where there is a shipping incident as defined by Regulation 392/2009 the Passenger has a right to compensation from the Carrier or the Carrier's insurance provider of up to 250,000 Special Drawing Rights (SDR) (£235,197.89 or €283,520.45) in any event, with the exception of circumstances beyond the Carrier's control (i.e. act of war, natural disaster, act of a third party). Compensation can go up to 400,000 SDR (£376,090.63 or €453,539.91) unless the Carrier proves that the incident occurred without his fault or neglect. In the case of a non-shipping incident: the passenger has a right to compensation from the Carrier of up to 400,000 SDR (£376,090.63 or €453,539.91), if the Passenger proves that the incident was the result of the Carrier's fault or neglect. The limits for death /personal injury under the Athens Convention are 46,666 SDR (£43,846.40 or €52,806.26) per passenger.
- 4.2. Limits of liability or cabin luggage are 2250 SDR (£2,113.62 or €2,546.20) per Passenger pursuant to Regulation 392/2009 and the Athens Protocol of 2002 and 833 SDR (£782.32 or €942.88) per Passenger pursuant to the Athens Convention. The Carrier will have no liability for valuables unless deposited with the ship's purser, in which case liability will be limited to 3375 SDR (£3,169.55 or €3,819.27) pursuant to Regulation 392/2009 or where applicable the Athens Protocol 2002 or 1200 SDR (£1,126.91 or €1,357.96) pursuant to the Athens Convention.. References to limits per passenger are per carriage. The above referenced approximate conversion rates are based on exchange rates as of 5 February 2014. SDRs are a monetary unit of the International Monetary Fund and current exchange rates can be found in major financial newspapers or at www.ifm.org.

Fault/Neglect

- 4.3. The Carrier will only be liable in relation to death or personal injury and/or loss or damage to luggage in the event that the Carrier and/or its servants or agents are guilty of "fault or neglect" as required by Article 3 of The Athens Convention.

4.4. Contributory Negligence

Any damages payable by the Carrier shall be reduced in proportion to any contributory negligence by the Passenger as provided in Article 6 of the Athens Convention.

Global Limitation of Liability

- 4.5. In addition, the Carrier shall have the full benefit of any applicable laws providing for limitation and/or exoneration of liability (including without limitation, Law and/or the laws of the Vessel's flag in respect of liability and/or the global limitation on damages recoverable from the Carrier) and nothing in these Conditions of Carriage is intended to operate to limit or deprive the Carrier of any such statutory or otherwise limitation or exoneration of liability. The servants and/or agents of the Carrier shall have the full benefit of all such provisions relating to the limitation of liability.

Period of Liability of Carrier

- 4.6. The responsibility of the Carrier is limited to the period(s) while the Passenger and/or his or her Luggage are on board the Vessel and/or any tenders and/or property owned or being operated by the Carrier

Time Limits

- 4.7. The time in which a claim may be brought under the Regulation 392/2009 or where applicable the Athens Protocol 2002 or the Athens Convention is limited to a period of 2 years from the date of disembarkation and or as set out in Article 16 of the Athens Convention or Article 9 of the Athens Protocol 2002.. The time limits for providing written notice of and filing all other claims is governed by the provisions of section 7, below.
- 4.8. In respect of non-US claims made under the Athens Convention or EU Regulation 392/2009, these must be notified within 28 days of disembarkation and suit filed in Piraeus, Greece within two years of the date of disembarkation.

5. Potential non-applicability of exemptions etc

Without prejudice to the provisions of clauses 3 and 4 hereof, if any claim is brought against the Carrier in any jurisdiction where the applicable exemptions and limitations incorporated in these Conditions of Carriage are held to be legally unenforceable, then the Carrier shall not be liable for death, injury, illness, damage, delay or other loss or detriment to person or property arising out of any cause of whatsoever nature not shown to have been caused by the Carrier's own negligence and/or fault and neglect.

6. Independent sub-contractors

The Carrier is not liable for or in connection with or arising out of any acts or omissions of any kind of any independent sub-contractors or concessionaires on board the Vessel and/or ashore, including but not limited to airlines, land transportation companies.

The Vessel carries onboard service providers who operate as independent contractors. Their services and products are charged independently. The Carrier is not responsible for their performance or products. These contractors may include doctor, medical personnel, hairdresser, manicurist, masseuse, photographer, entertainer, fitness instructors, spa personnel, beauticians, internet/I.T. personnel or other instructional concessionaires, art or other auctioneers, shopkeepers and others providing services. These contractors work directly for the Passenger when performing their services. The Carrier is not responsible for any such person's acts or omissions in providing goods or services to the Passenger.

The independent contractors including Shore Excursion providers do not at any time act as agents or representatives of the Carrier. The Carrier does not own or control any such independent contractors, makes no representation of any kind as to their performance and does not undertake to supervise their activities. Any Passenger using such services or activities shall be entering into a contract with the independent contractor or concessionaire and shall be deemed to agree and consent that any liability for any death, personal injury, illness, emotional distress, mental suffering or psychological injury to the guest or loss of or damage to property shall be the sole responsibility of the provider of such service or activity. The Carrier shall not be or become liable or responsible in any way for any act or omission of any such provider pertaining to, or arising from or in connection with such services or activities.

7. **Submission of claims**

The Carrier shall not be under any liability in respect of any claim whatsoever for personal injury, illness or death unless written notice of the claim is presented to the carrier, **Core Marine Limited, 8 Antoniou Ambatielou, Piraeus, Greece** within six months from the date of injury, illness or death and unless a suit or action is brought within one year from the date of injury, illness or death. For all other claims of any kind or nature whatsoever, the carrier shall not be under any liability in respect to such claim unless written notice of the claim is presented to the carrier within 15 days after the end of the subject voyage and unless a suit or action is brought within six months from the end of the subject voyage. In the event of a voyage which does not end at its normally scheduled date, then this deadline shall be calculated from the date the voyage was scheduled to end or the date the voyage did actually end, whichever is earlier. The provisions of this paragraph 7 shall not apply to claims brought under the Regulation 392/2009, the Athens Protocol 2002 or the Athens Convention which shall be brought within a two-year period specified in Article 16 of the Athens Convention or Article 9 of the Athens Protocol 2002. After the expiry of the said periods any suit or action shall be time-barred.

8. **Shore Excursions**

The Conditions of Carriage including limitation of liability are applicable to any shore excursions purchased from and or provided by the Carrier.

9. **Pregnancy**

- 9.1. We recommend that women who are less than 12 weeks pregnant should seek medical advice prior to travel. Women who are or will be 24 weeks pregnant at any stage of the cruise are required to produce a medical certificate of fitness to travel. The Carrier reserves the right to request a medical certificate at any stage of pregnancy and to refuse passage if the Carrier and/or the Master are not satisfied that the passenger will be safe during the passage.
- 9.2. Pregnant passengers are referred to the section herein headed "Medical Treatment" for information regarding the medical facilities on board.
- 9.3. The ship's doctor is not qualified to deliver babies or to offer pre or post natal treatment and no responsibility is accepted by the Carrier in respect of the inability to provide such services or equipment. The Passenger acknowledges and understands that travel by sea involves certain inherent risks, that medical evacuation or disembarkation may be delayed or impossible depending on the vessel's location and current weather and sea conditions, and that medical facilities in nearby ports may be limited or non-existent.

10. **Fitness to Travel –**

Fitness to Travel – Health and Safety

- 10.1. The Passenger represents and warrants that the Passenger is mentally and physically fit to travel and that the Passenger's conduct will not impair the safety of the Vessel or inconvenience the other Passengers.
- 10.2. If it appears to the Carrier, Master of the ship, or ship's physician that Passenger is for any reason whatsoever unfit to travel or likely to endanger his/her health or safety or endanger the health or safety or impair the comfort of others onboard or feels that the Passenger likely to be refused permission to land at any port or to render the company liable for his/her maintenance, support or repatriation, then the Carrier and/or the Master of the ship shall be entitled to without further liability:
 - i) Refuse to embark the passenger at any particular port.
 - ii) Disembark the Passenger at any port.
 - iii) Transfer the Passenger from one berth to another.
 - iv) Confine the Passenger to a cabin or to the ship's hospital or other appropriate place on the Vessel.
 - v) Administer first aid and/or medical treatment and/or administer any drug, medicine or other substance or to admit and/or confine the passenger to a hospital or other similar institution at any port, which either the Master or ship's physician in their sole discretion considers necessary or appropriate.
- 10.3. Carrier does not discriminate against persons with disabilities. Individuals with disabilities are strongly encouraged to contact Carrier prior to departure in order to obtain information necessary for such individuals to decide whether the vessel or voyage are appropriate for them. The Vessel has a limited number of cabins equipped for persons with disabilities and the regular and modified cabins may not contain all features found in similar accommodations

ashore. Not all ports, areas of the Vessel, or shipboard equipment are accessible to persons with disabilities. The Carrier reserves the right to refuse passage to anyone who in the Carrier's, Master's or shipboard physician's opinion is unfit for travel or anyone whose condition may constitute a danger to themselves or others onboard.

10.4. Passengers who need assistance and or have special requests or need special facilities or equipment must notify the Organiser at the time of the booking. The Carrier is not obliged to provide any assistance or meet special requests unless the Carrier has guaranteed provision of these services to the Passenger or Organiser in writing.

10.5. Passengers confined to wheelchairs must furnish their own standard size wheelchairs. Carrier strongly encourages but does not require Passengers utilizing wheelchairs to be accompanied by a travelling companion fit and able to assist them. The ship's wheelchairs are available for emergency use only.

10.6. Any Passenger who has any form of mental or physical disability or who is experiencing any form of mental or physical illness either of which disability or illness is likely to require medical treatment during the Voyage or which could affect his or her fitness for travel must submit prior to sailing a doctor's certificate certifying Passenger's fitness to travel.

10.7. Any Passenger who embarks, or allows any other Passenger for whom he or she is responsible to embark, when he or she or such other Passenger has been exposed to and/or is suffering from any physical or mental sickness or disease or for any other reason is likely to impair the health, safety or reasonable comfort of other persons on board, or for any reason is refused permission to land at any port on the Vessel's itinerary, shall be responsible for any loss or expense incurred by the Carrier, or the Master, directly or indirectly in consequence of such sickness or disease unless the same has been declared in writing to the Carrier or the Master, before embarkation and consent in writing of the Carrier or the Master, to such embarkation has been obtained.

10.8. For reasons of health and safety the Carrier and or the Organiser and or health authorities in any port shall be entitled to administer a public health questionnaire. The Passenger shall supply accurate information regarding symptoms of any illness, including but not limited to, gastrointestinal illness. The Carrier may deny boarding to any passenger that it, the Master or the ship's physician considers in its or their sole discretion to have any symptoms of any illness including viral and or bacterial illness, including but not limited to Norovirus. Refusal by a Passenger to complete the questionnaire may result in denied boarding.

10.9 The provisions of Regulation 1177/2010 on Passenger Rights when Travelling by Sea and Inland Waterways will apply where the Port of embarkation is in the EU. This requires passengers who are disabled and/or who have reduced mobility to advise of their needs at the time of booking, including the need to bring onboard any special medical equipment. This Regulation requires that passengers with disabilities and mobility problems be carried unless they cannot be carried safely in accordance with applicable safety requirements established by International, EU or National Law. Guests are therefore encouraged to provide as much information at the time of booking as possible.

- 10.10. Carrier may without further liability disembark any Passenger who refuses to follow confinement instructions given Carrier, the Master or the ship's physician pursuant to section 10.2, above.
- 10.11 Where a Passenger is denied boarding and or is disembarked and or confined to his/ her cabin as a result of health and or fitness to travel, the Carrier shall not be liable for any loss or damage or expense occasioned to the Passenger thereby, nor will the Passenger be entitled to Compensation from the Carrier. Passengers are advised to take out travel insurance.

11. Charges for Medical Attention etc

- 11.1 All health, medical or other special or personal services provided by the Vessel will be charged to the Passenger.
- 11.2. In the event that medical attendance of any kind or ambulance assistance (whether on shore, at sea or by air) is required and is provided or ordered by the Carrier or the Master or the physician on call (if any), the Passenger concerned shall be liable for the full charge or cost thereof and the Passenger shall fully indemnify the Carrier upon first demand for any costs incurred by the Carrier, its servants or agents.
- 11.3. Passengers who by reason of illness or through any other cause require special or extra accommodation, or special or extra attention, in the course of the voyage, and not originally provided for, will be charged accordingly for the same.

12. Medical Treatment

- 12.1 The Passenger acknowledges that whilst there is a qualified doctor onboard it is the Passenger's obligation and responsibility to seek medical assistance if necessary during the cruise.
- 12.2 The ship's doctor is not a specialist and the ship's medical centre is not required to be and is not equipped to the same standards as a land based hospital. The Vessel carries medical supplies and equipment in accordance with its flag state requirements. Neither the Carrier nor the doctor shall be liable to the Passenger as a result of any inability to treat any medical condition as a result. The Carrier does not supervise or control the ship's physician or shipboard medical staff in their medical treatment of Passengers and shall not be liable for any act or omission of the ship's physician or shipboard medical personnel.
- 12.3 In the event of illness or accident Passengers may have to be landed ashore by the Carrier and/or Master for medical treatment. The Carrier makes no representations regarding the quality of medical treatment at any port of call or at the place at which the passenger is landed. Passengers are advised to take out insurance covering medical treatment and emergency air ambulance or other repatriation. The Carrier accepts no responsibility whatsoever in relation to medical facilities provided ashore. Medical facilities and standards vary from port to port. The Carrier makes no representations or warranties in relation to the standard of medical treatment ashore.

13 Medical Equipment

- 13.1 In relation to medical equipment which the Passenger intends to bring on board it is the responsibility of the Passenger to arrange delivery to the docks prior to departure of all medical equipment.
- 13.2 The requirement for Passengers to notify the Organiser at the time of booking if they need to have medical equipment on board is to ensure that the medical equipment can be carried and/or carried safely by the Carrier.
- 13.3 It is the Passenger's responsibility to ensure that all medical equipment is in good working order and for arranging enough equipment and supplies to last the entire voyage. The ship does not carry any replacement and access to shore side care and equipment may be difficult and expensive. Save where the Carrier agrees in writing each passenger is limited to two items of medical equipment or a total value of €3,000.
- 13.4 Passengers must be able to operate all equipment. If there are any particular conditions, persons Disabled or persons with Reduced Mobility which require personal care or supervision then such personal care or supervision must be organised by the Passenger and at the Passenger's expense. The vessel is unable to provide respite services, one to one personal care or supervision or any other form of carer for physical or psychiatric or other conditions.

14 Minors

- 14.1 The Carrier does not accept unaccompanied minors under 18 years on the date of outward travel and children will not be allowed to embark unless they are accompanied by a parent or guardian. Children on board should be supervised by a parent or guardian at all times, and are welcome at activities on board or at shore excursions provided that a parent or guardian is present. Children cannot remain on board if their parent(s) or guardian go(es) ashore.
- 14.2 The Vessel's casino is subject to flag state gambling laws. No minors are allowed to gamble in the casino.
- 14.3 In the interests of preventing minor gambling and for the comfort and enjoyment of adult Passengers, minors are not allowed in the casino areas when the casino is open.
- 14.4 Every adult Passenger travelling with any minor Passenger shall be responsible for the conduct and behaviour of the minor Passenger, shall be responsible for ensuring minor passengers do not purchase or consume alcohol AND shall be liable to the Carrier and shall reimburse it for loss, damage or delay sustained by the Carrier because of any act or omission of the minor Passenger.

- 14.5 Minor Passengers are subject to all the terms contained in these Conditions of Carriage.

15 Conduct

- 15.1 The Passenger agrees to abide by the Carrier's company's rules and regulations and all orders and directions of the master and the Vessel's officers. At all times the decision of the Carrier's representative will be final on all matters likely to endanger the safety and well being of the cruise. By booking with the Organizer, the Passengers and the authorized members of their party agree to abide by the authority of the Carrier's representative. The Passenger and their party must at all times strictly comply with the laws, customs, foreign exchange and drug regulations of all countries visited. Should the Passenger fail to comply with the above or commit any illegal act when on the cruise or, if in the opinion of the Carrier's representative, the Passengers or anyone in their party's behaviour is causing or is likely to cause danger, distress or annoyance to others the Carrier may terminate that Passenger's or the specific passengers travel arrangements without any liability on the Carrier's part and the Passenger will not be entitled to any refund for unused or missed services or costs incurred resulting from the termination of the travel arrangements.
- 15.2 The Passenger must report all illnesses and or accidents in which he/she is involved or witnesses on board the vessel, the gangway and or its tenders to an officer of the Carrier immediately and shall complete all necessary documents and provide such statements or assistance to the Vessel's officers as may be requested by them and or any enforcing authorities and or government agencies. The Carrier shall be under no liability whatsoever in respect of any claim for illness or injury, which was not reported by the Passenger to an Officer while on board the Vessel
- 15.3 Expenses of any kind including fines or penalties or duties or other charges incurred by the Carrier and attributable to the Passenger's failure to comply with the regulations of the Vessel or any government or authority shall be paid to the Carrier by the Passenger on demand.
- 15.4 The Passenger shall be liable to the Carrier and shall reimburse it for all loss, damage or delay sustained by the Carrier because of any act or omission of the passenger including but not limited to breaches of paragraphs 15 to 17.

16 Dangerous Goods or Articles

The Passenger shall not bring on board the Vessel any illegal drugs or other illegal items, knives, firearms, weapons, goods or articles of an inflammable or dangerous nature, nor any controlled or prohibited substance or item. To do so shall be a breach of these conditions and regulations and shall render the Passenger strictly liable to the Carrier for any injury, loss, damage or expense and/or to indemnify the Carrier against any claim, fine or penalty arising from such breach (including but not limited to legal and other professional costs incurred in dealing with such claims, or

proceedings in respect of fines or penalties on a full indemnity basis). The Passenger may also be liable for statutory fines and/or penalties. The Master (or any other officer delegated for the purpose) shall be entitled at all times to enter and/or search the cabin, Luggage (whether or not in the cabin), other property or person of any Passenger at any time with or without notice and Passenger hereby consents to such entry and search.

17 Safety & Security

- 17.1 The health and safety of the Vessel and all those onboard is of paramount consideration. Passengers must pay attention and comply with all regulations and notices relating to the safety of the Vessel, her crew and Passengers, the terminal facilities and immigration requirements.
- 17.2 Passengers must at all times to conduct themselves in a manner, which respects the safety and privacy of other persons onboard.
- 17.3 Passengers must comply with any reasonable request made by any member of staff, the Master or his Officers.
- 17.4 No firearms or other weapons of any nature shall be brought onboard the Vessel. The Master and/or the Carrier have the right to confiscate, detain or otherwise deal with such weapons and persons carrying or transporting such items may be disembarked without any further liability to Carrier.
- 17.5 It may be necessary for security reasons for servants or agents of the Carrier to search passengers, cabins and/or the baggage and goods travelling with them. The passenger hereby consents to all such searches and agrees to allow such search upon being requested by the Master of the ship or other authorised servants or agents of the Carrier to do so. The passenger further agrees to the removal, confiscation or instruction of any object, which may in the opinion of the Carrier impair the safety of the Vessel or cause inconvenience to the passengers.
- 17.6 All passengers must take care for their safety whilst walking on outside decks. Passengers and children should not run around the decks or other parts of the Vessel.
- 17.7 Passenger's Luggage must not be left unaccompanied at any time. Unaccompanied Luggage may be removed and destroyed.

18 Animals/Pets

- 18.1 With the exception of certified trained service animals, animals and/or pets are not allowed onboard the vessel under any circumstances.
- 18.2 Any animals and/or pets brought onboard by any Passenger will be taken into custody and arrangements made for the animal to be landed at the next port of call.

The Passenger shall be liable for the cost of disembarking any such pet or animal and/or any fines. Passengers carrying animals and/or pets onboard except as provided in paragraph 18.5, below, may be disembarked with no further liability to Carrier.

- 18.3 The Carrier will not be liable to the Passenger in any circumstances in relation to the cost of the disembarkation or any other expense to which the Passenger is put.
- 18.4 Whilst the Carrier and its servants and/or agents will take such care as is reasonable in relation to the pet or animal while it is in their possession they will not be liable to the Passenger in any circumstances in relation to any loss or damage of the pet or animal whilst in the Carrier's custody.
- 18.5 In the event Passenger requires use of a service animal while onboard, Passenger must provide Carrier notice of intent to bring such animal in advance of departure and must provide to Carrier all of the following in writing: (1) a detailed description of the service animal including name, age, species of animal and breed, (2) a letter from a medical doctor certifying that the Passenger suffers from a disability which requires use of a service animal, (3) proof of specialized training or certification of the service animal, (4) proof of rabies and other vaccinations, (5) a health certificate from a licensed veterinarian dated within 30 days of departure attesting to the health of the service animal. Passengers bringing service animals onboard are responsible at all times for the health and hygiene of such service animal, Passenger shall indemnify Carrier from any and all liability caused by the presence of such service animal onboard Vessel. Carrier cannot guarantee that service animals will be permitted ashore in any port of call and guests are cautioned that animals may in some cases be subject to mandatory quarantine if brought into some ports. Passenger is advised to check with all appropriate governments on the scheduled itinerary for any such quarantine or other restrictions.

19 Liquor

- 19.1 Alcohol will only be served to adults.
- 19.2 Where the fare paid by a Passenger includes victualling, it does not also include wines, spirits, beer, mineral waters or other liquors. These are available for purchase on board at fixed prices and Passengers are not permitted to take on board any such liquors for use during the voyage whether for consumption in their own cabins or otherwise.
- 19.3 The Carrier and/or its servants and/or agents may confiscate alcohol brought onboard by Passengers. Such alcohol will be returned to the Passengers at the end of the cruise.
- 19.4 The Carrier and/or its servants and/or agents may refuse to serve a Passenger alcohol or further alcohol where in their reasonable opinion the Passenger is likely to be a danger and/or a nuisance to himself, other Passengers and/or the Vessel.

20 **Visas**

20.1

- (i) All passports, visas and other travel documents required for embarkation and disembarkation and at all ports are the responsibility of the Passenger.
- (ii) The Passenger, or if a child under the age of 18, its parents or guardian, shall be liable to the Carrier for any fines or penalties imposed on the Vessel or Carrier by any authorities for the Passenger's failure to observe or comply with local governmental laws or regulations, including requirements relating to immigration, customs or excise.

20.2 The Carrier reserves the right to check and record details of such documentation. The Carrier makes no representation and gives no warranties as to the correctness of any documentation, which is checked. Passengers are strongly advised to check for all legal requirements for travelling aboard and at the various ports to include the requirement of VISAs, emigration, customs, and health.

21 **Payments for extras**

Any account for purchase of liquors, or of any other extras whatsoever, including medical attention, must be settled in full, before the Passenger leaves the Vessel, in any currency in general use on board at the time of payment.

22 **Occupation of berths and cabins**

21.1 No berth or cabin is to be occupied by a Passenger without application to the appointed agent on shore, or to the purser on board

22.2 The Master or the Carrier may, if in his or their opinion it becomes advisable or necessary to do so, at any time transfer a Passenger from one berth to another, making a charge if he, in his absolute discretion, considers appropriate.

22.3 If for any reason whatsoever Passengers remain on board after the arrival of the Vessel at their port of destination, the Carrier will require Passengers to pay for their maintenance at current rates for every night they remain on board.

23 **Deviations, Cancellations, Premature termination of the Cruise**

(a) The Vessel's operation is subject to weather conditions, vessel traffic, government intervention, duty to assist other vessels in distress, availability of berth facilities, unusual and or unforeseeable circumstances and or circumstances which could not be foreseen or forestalled and or other factors beyond the Carrier's control. The Carrier may deviate, curtail, cancel, postpone and or terminate the Cruise at any time before or after its commencement for any reason whatsoever whether or not the Vessel may have deviated.

(b) The Carrier may at any time deviate, curtail, delay, cancel, postpone and or terminate any Cruise;- (i) if the performance or further performance is

- hindered or prevented by causes beyond the control of the Carrier; or (ii) if the Master or the Carrier considers that such termination is for any reason whatsoever necessary for the management of the Vessel or the Carrier.
- (c) If the Cruise is cancelled, postponed, curtailed, delayed and or terminated by the Carrier for any one of the reasons set out in clause 22 then neither the Carrier or Organiser will have any liability to the Passenger. If the cause was unusual and or unforeseeable and or the circumstances of which could not have been foreseen or forestalled then neither the Carrier or Organiser shall be liable to the Passenger.
 - (d) The Carrier does not guarantee that the Vessel will call at every advertised port of call or follow any particular route or time table. The Master and the Carrier shall have the absolute right to change or substitute the advertised schedule and/or ports of call for any reason whatsoever.

24 Force Majeure

The Carrier shall not be liable for any loss or injury, damage, or inability to perform the Cruise arising from any force majeure circumstances including, but not limited to war, terrorism (actual or threatened), fire, natural disasters, acts of God, labour strikes, bankruptcy, failure of sub contractors to perform, any other events beyond the Carrier's control and/or any events which are unusual and or unforeseeable.

25 Transfer to other transport

If the Vessel shall be prevented or hindered by any cause whatsoever from sailing or proceeding in the ordinary course, the Carrier shall be entitled to transfer the Passenger either to any other vessel or, with the consent of the Passenger, to any other means of transportation bound for the Passenger's place of destination.

26 Luggage

- (a) The Passenger must pack all Luggage in substantial suitcases or trunks, fastened securely with case locks and strapped or roped to give added protection against damage or pilferage and clearly labelled with the Passenger's name and address. The Carrier shall not be liable to damage to suitcases or luggage items including broken handles, wheels, zippers, fabrics or other protrusions, all of which shall be considered ordinary wear and tear.
- (b) Luggage of Passengers must only contain their clothing and similar personal effects.
- (c) The packages for storage in each cabin must not exceed 75cm in length, 58cm in width, and 23cm in depth. Only one such package per Passenger may be kept in each cabin. Additional space will be available for Passengers' other Luggage in the baggage room and in the hold.
- (d) The Carrier shall have a lien upon and a right to sell, by auction or otherwise, without notice to the Passenger, any Luggage or other property belonging to any Passenger in satisfaction of unpaid monies or of any other monies which may in any way have become due by the Passenger to the Carrier or to its servants, agents or representatives.

27 Search of Luggage etc

- (a) The Passenger, in the interest of international security and safety at sea and in the interest of the convenience of the other Passengers, agrees and hereby consents to a search being made of the Passenger's person, cabin, Luggage, other property and/or valuables whether physically, by way of screening, scanning or otherwise, by any servant, agent or independent contractor of the Carrier, prior to embarkation and/or at any other time during the cruise.
- (b) The Passenger agrees to the sequestration of any property following a search or otherwise, which may, in the opinion of the Carrier, Master and/or any officers on board the Vessel, be likely in any way, to inconvenience, endanger or impair health, safety or reasonable comfort of any person or persons whether on board or not, or endanger or impair the safety of the Vessel and/or her fittings, furnishings, machinery, equipment or any part thereof or prohibited by the terms of this Contract or by any relevant law.
- (c) The Passenger agrees to submit to such search upon being so requested by the Master.
- (d) Any member of the Carrier and/or Master's staff or crew shall be entitled to enter a Passenger's cabin to carry out necessary inspection, maintenance or repair work or for any other purpose associated therewith.

28 Deposit of valuables

Passengers may hand to the purser for safe custody money, watches, jewellery or other valuables, declaring the value thereof. For articles so deposited the purser will give a written receipt. In the event of loss of or damage to such valuables the Carrier shall only be liable up to the limit provided in paragraph 3 of Article 8 of the Athens Convention. The use of cabin safes is not depositing of valuables with the Vessel.

**29 Liability for damage
Passenger's liability**

The Passenger shall be liable for and shall reimburse the Carrier for any damage to the Vessel and/or its furnishings or equipment or any other property of the Carrier caused by any wilful or negligent act or omission by the Passenger or any person for whom the Passenger is responsible, including, but not limited to, children under the age of 18 travelling with the Passenger.

30. General Average

The Passenger is not liable in respect of his or her Luggage or personal effects to pay, nor entitled to receive any General Average contribution. However, other merchandise on board, whether accompanied or unaccompanied, will contribute to General Average.

31. No authority to vary conditions

These Conditions of Carriage may not be amended without written and signed consent from a Director of the Carrier.

32. No Liability for Emotional Distress

The Carrier shall not be liable to the passenger for any emotional distress, mental anguish or psychological injury of any kind except where said emotional distress, mental anguish or psychological injury was the result of either (a) physical injury to the claimant caused by the negligence or fault of the Carrier, (b) the claimant having been at actual risk of physical injury and such risk was caused by the negligence or fault of the Carrier, or (c) was intentionally inflicted by a crewmember or the Carrier.

33. Law and Jurisdiction

All disputes and matters howsoever arising between the Passenger and the Carrier including in connection with the Carriage and or its execution and or, these Conditions, shall, unless the Carrier expressly agrees otherwise in writing, be governed by the laws of Greece and shall, subject to the provisions of The Athens Convention, be brought in the Courts of Piraeus, Greece to the exclusion of any other venue, law or jurisdiction.

34. Conditions Severable

Each of the provisions contained in these conditions shall be severable and if any of such provisions should be invalid, illegal or unenforceable the remaining provisions shall nevertheless have full force and effect.

35. Applicability of Athens Convention

If the carriage provided hereunder is not an “international carriage” as defined in Article 2 of the Athens Convention and or the Vessel is being used as a floating hotel, the provisions of Regulation 392/2009 or where applicable the Athens Convention shall apply and be deemed to be incorporated herein, mutatis mutandis.

36. Limitations Applicable to Other Entities

All limitations and defences herein shall also ensure to the benefit of Organizer and Carrier’s employees, agents, and independent contractors providing services aboard the Vessel.

37. Addendum of Other Contracts

The Conditions contained herein shall be binding upon all Passengers and shall be considered an addendum of any contract issued by Organizer. In the event of any conflict between these Conditions and the contractual terms of any Organizer, these Conditions shall prevail as to Carrier.

38. Notwithstanding anything to the contrary elsewhere in these Conditions of Carriage the Carrier shall not in any circumstances be liable to passengers or anyone in their party for any loss or anticipated loss of profit, loss of revenue, loss of use, loss of contract or other opportunity nor for any other consequential or indirect loss or damage of a similar nature. For claims not involving personal injury, death or illness or which are not subject to the conventions referred to above, any liability the

Carrier may incur for the negligent acts and/or omissions of its suppliers shall be limited to a maximum of the price which the passenger paid for the contract not including insurance premiums and administration charges. Where this relates to loss of and/or damage to luggage and/or other personal possessions then the Carrier liability will not exceed 600 euro. The Carrier will not at any time be liable for any loss of or damage to valuables of any nature.